

Long Term Care - your experience

Are you a relative/friend patient carer

Can we contact you about your reply Yes No

(Strictly confidential)

Name

Address

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.....

.....

Email

Tel

We would be very interested in your experiences in the last 3 years usign the questions below as a guide. Send replies to **NHS Support Federation, FREEPOST(Lon 7592) , Brighton, BN1 5ZW** or reply on line at www.righttocare.org

How was the care paid for?

People receive care in care homes or in their own home, but aspects of that often have to be paid for eg home care/personal care services **How did this affect you?**

The right care, when it was need?

Care is provided by both the NHS and through local authorities. **Was the care provided appropriate and timely?**

Do you understand how the care system works?

Was the system explained to you? Did you understand it? Could you talk to someone to help you with problems?

Tell us your experience. Please try to keep to the key facts.